

June 5, 2020

Dear Employees of Mather Place,

We received notice yesterday, June 4, that a resident of Mather Place in Wilmette has a **confirmed positive case** of the Coronavirus disease (COVID-19), as reported by a family member.

- The resident with the confirmed case is receiving care at Glenbrook Hospital and is taking guidance from their physician.
- We will be reporting this information to the Illinois Department of Public Health (IDPH) and Cook County Department of Health. Mather will be interviewing the resident/family and other individuals who may have come in contact with the resident.
- We have contracted with a national organization to sanitize and do a deep clean of high-touch areas, as well as the resident's apartment home.

Please continue to practice the protocols and measures we have put in place to protect you, our other employees, and our residents. These measures include **all** employees and caregivers:

- Practicing good hand-washing techniques; using sanitizer when hand washing is not possible
- Wearing masks while at work
- Being health-screened, including a temperature check
- Practicing physical distancing (at least six feet from another person and for less than 10 minutes)
- Delivering meals and packages to residents by putting them on a chair outside residents' apartments
- Wearing Personal Protective Equipment (PPE), including a gown/coat (disposable), gloves, and face shield or goggles if needed, to enter a resident's apartment home

If you are experiencing any of the following symptoms, please immediately reach out to your physician and notify your manager or your Human Resources representative of your condition. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. Newer symptoms include headache, chills, and muscle pain. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

We are committed to the health and well-being of you and our residents during this time. We will continue to keep you informed. If you have questions, please reach out.

For questions, please call (847) 256.9585 or mail bewell@matherplacewilmette.com.

Thank you and stay well.

Katrina O'Neill
Executive Director